

Maintenance & Flexi-Host

Winter 2023/2024

The Maintenance and Flexi-Host position is a hands-on role requiring flexibility and a positive and pro-active attitude. Maintenance is essential to ensure the smooth running of our chalets, but as this is not a full-time role, your additional time will be spent working as a flexi-host alongside your chalet host colleagues. Duties will be varied, however detailed below are the main areas in which you can expect to be involved.

Essential Requirements

- Candidates must be at least 23 years of age (for vehicle insurance)
- Full, clean driving licence, with at least 3 years driving experience
- Practical maintenance experience, for example a trade skill or extensive DIY experience
- Level 2 Food Safety & Hygiene Qualification (required prior to contract commencing)

Desirable Experience

- Customer service and/or hospitality experience
- Professional catering experience, domestic cooking for groups and dinner parties, or completion of a reputable chalet cookery course
- A good level of spoken and written French can be beneficial

Responsibilities

Chalet Hosting

- At least 50% of your time will be spent Chalet Hosting, in line with the Chalet Host Job Description.
- We work on a rota system which allows us to give all staff 2 days off per week, but still cater for guests 6 nights per week. You will host in various chalets on this rota system and assist your chalet host colleagues where necessary.
- Chalet hosting cover in the event of injury or illness.

Chalet Maintenance

- Responding to maintenance issues when they arise. This could include squeaky doors, a loose step, changing a lock, blocked sinks, temperamental dishwashers, and small leaks.
- Troubleshooting as much as possible in-house without the need for external contractors.
- Responsibility for the upkeep of hot tubs where applicable, including emptying, cleaning and refilling on a changeover day, and monitoring chemical levels throughout the week.
- Vehicle care.
- Occasionally you may be asked to drive to one of our other resorts if your maintenance skills are required.

Resort Assistance

- As one of the designated drivers in resort, you may be required to assist with distributing provisions, for example wine, food stock redistribution or moving cots and highchairs.
- Changing gas bottles.
- Assist with snow clearing when required.